

Attention: Important Notice Regarding Your Recycling and Waste Service



Dear Valued Customer,

We are closely monitoring the COVID-19 situation to make sure we're doing the right thing for the health and safety of our employees, our customers, and the communities we serve. Our number one priority is safety, and that is at the forefront of every decision we make.

We provide an essential service to the City, and like the Police and Fire Departments, it's our duty to help protect and serve the public, especially in times like these. While we are working hard to ensure the highest quality customer service and minimal service disruption, the recent surge in residential waste and unique challenges we face requires us to temporarily modify our service offerings to keep your community clean and safe.

Until further notice we will be operating under the following guidelines:

- We will accept cart contents only. Drivers will not be authorized to leave their vehicle to pick up waste outside of the cart.
- Yard waste and bulk waste programs will be suspended.
- Residents of Forest Lake, who signed up for Yard Waste service, will not be charged for this service until it resumes.

The Republic Services team remains committed to you throughout this crisis. We appreciate your business and wish you all the best during this difficult time.

For updates, visit RebuplicServices.com

